

The Quality Policy of **ACROSS LOGISTICS SLU** is based on meeting customer expectations and is supported by the following principles:

- Ensuring that the services provided to customers are delivered under optimal conditions and within the previously agreed timeframes.
- Committing to environmental protection and pollution prevention through compliance with applicable legal requirements and other requirements subscribed to by the organization related to our environmental aspects and obligations, as well as those related to our organizational context. Climate Change considerations defined in requirements 4.1 and 4.2 of the management system standard have also been taken into account.
- Complying with applicable legal requirements and other requirements implicitly related to our freight forwarding activities.
- Having competent personnel for the performance of our activities.
- Raising awareness among employees and promoting the importance of the role each person plays in achieving our shared objective: ensuring the satisfaction of our customers and other interested parties.
- Increasing environmental awareness among our staff and collaborators by promoting access to information and training.
- Promoting the efficient use of natural resources by adopting more eco-efficient management practices and reducing consumption.
- Minimizing the generation of waste and, where produced, ensuring it is managed in accordance with good environmental practices, encouraging selective waste separation within the company and its subsequent reuse, recycling, and treatment.
- Planning objectives to improve the management system, controlling risks to service quality, environmental protection, and other aspects that may be less valued by our customers. These objectives will be reviewed annually and will include the organization's commitment to the continuous improvement of the management system.

To this end, the management of **ACROSS LOGISTICS SLU** is committed to reviewing, communicating, and ensuring the proper understanding of this policy, as well as providing the necessary resources to achieve the principles on which it is based.

Barcelona, October 3rd, 2025

Signed: General Management

Vicente Castellano Montoro



The logo for ACROSS LOGISTICS is displayed in blue, featuring a stylized upward-pointing arrow inside a circle. To the right of the logo is a handwritten signature in blue ink.